

PUPQUATICS DOG DAYCARE

WELCOME NEW CLIENT!

HOURS

DAYCARE (Mon-Fri)

Morning: 7:30am-9am

Afternoon: 1pm-2pm

Evening: 4:30pm-6:30pm

BOARDING

Mon-Fri: 10am-12pm, 2-4pm

Sat/Sun: 10am-6:30pm

Please review our drop-off and pick-up windows for daycare and boarding to ensure that our hours are compatible with your schedule. Fees will be applied for late pickups. Consistent failure to follow drop-off and pick-up windows may result in dismissal. Please be sure to review and sign our Terms and Conditions page prior to your first reservation.

CARE ROUTINE

We take pride in the structure, discipline, individual affection, and socialization we provide to each and every pup during each stay. It's exactly why we provide services right out of our home: to minimize anxiety a pup may feel at a large kennel/boarding facility.

At this time, we require all pups to be crate or kennel trained. Pups are assigned a mini-suite/crate upon arrival depending on availability and size of the pup. This helps us keep track of your pup's personal belongings, separates him/her at feeding, and provides a personal space for your pup to nap and sleep. All dogs are supervised when feeding and engaging in play indoors or outdoors.

Your main hosts may leave the home for no more than 3-4 hours at a time occasionally. During this time a care provider will be assigned to supervise pups. If pups are not actively supervised, then they are separated and secured by crate or in private rooms.

Pups are outside 4-5 times a day for about 20-45 minutes each time. Generally they are outside at 7am, 11am, 3pm, 6:30pm, and finally at 10pm for the evening. Their outdoor time includes socialization with other pups staying with us for daycare or boarding. Pups are assessed and placed into groups upon arrival. Pups may also be separated and grouped individually if they are not compatible with other pups.

PHOTO/VIDEO UPDATES

Photo and text updates will be provided heavily throughout your pup's very first stay with us. This includes their trial daycare day and first overnight stay. We understand the anxieties that come with leaving your pup with a new sitter for the first time. Over time, as your pup builds a relationship and trust in us, we gradually lean toward strictly photo updates with occasional text as needed.

We understand how much you will miss your pup. The frequency of updates will be based on the length of your stay. We encourage you to reach out if you would like a photo or text update sooner. Our updates usually come in the evening toward their bedtime, so that we can spend the maximum amount of time properly caring for your pup and their friends with minimal distraction. We thank you for your understanding!

WEB/SOCIAL MEDIA

Please follow us on our social media accounts for updates or to see if your pup's photo is featured!

Instagram: @pupquatics

Facebook: facebook.com/pupquatics

Website: www.pqdogdaycare.com

E-mail: pupquatics@gmail.com

Phone: 443-739-4496 (Text is highly encouraged over voice calls)

WHAT TO BRING CHECKLIST

- Enough food for your pup's entire stay with enough for an extra day or two in case your stay is intentionally or unintentionally extended. (REQUIRED)
- Medication if needed with extra supply (REQUIRED IF NEEDED)
- Dog bed or blanket (HIGHLY ENCOURAGED)
- Treats or chews (No rawhide please)
- Don't forget to update us if your preferred emergency contact changes
- Optional: toys, bowls, raised bowls